

General Care – All Finishes

- Use a soft cloth with warm soapy water, rinse and towel dry after every use.
- For dry-use areas, a soft dry cloth may be used to remove dust or fingerprints.
- Wipe gently in one direction only – do not use undue pressure on any finish.
- For a deeper clean, use a 50:50 mix of vinegar and water. Wipe with a soft cloth and then rinse immediately with fresh water and gently towel-dry.
- Colour always require extra care – soft dry cloth or warm soapy water only.
- Clean aerators and shower heads at least every 6 months, or more frequently in hard-water areas. Aerator cleaning is the homeowner's responsibility
- Do not install or clean tapware using acetone-based silicones. Remove any sealant residue from surfaces immediately with clean water.
- Protect fittings from paint and trade cleaning products during renovation – cover surfaces until all work is complete.
- If any prohibited substance contacts a fitting, rinse immediately with clean water and dry thoroughly.

Never use on any Sussex Products

Bleach, ammonia, chlorides or halides	Acids, citrus or alcohol-based cleaners	Hydrochloric acid (HCl) – causes pitting & corrosion	Disinfectants or chemical sanitisers	Ajax, Jiff, abrasive powder or steel wool	Abrasive cloths, scourers or Scotch Brite
wax-based furniture creams	tile & grout cleaners	nail polish remover	Cologne & Hair dye	acetone-based silicones	Some toothpaste

Care by Finish

FINISH	KEY CARE INSTRUCTIONS
LUXPVD®	Mild soapy water + microfibre cloth. Rinse and dry after each use. Occasional non-abrasive polish (e.g. Mr Sheen & Tea Tree Oil) may help prevent water spots. No disinfectants, chemical sanitisers, acids, bleach or abrasive cleaners. Do not use wax polishes.
Electroplated	Mild soapy water + microfibre cloth. Dry thoroughly after use. Wipe gently in one direction only. No waxes on matt or satin finishes.
Living	Warm soapy water + soft cotton cloth. Rinse and towel dry. No ammonia, bleach, acids or metal polish. Surface will continue to evolve – patination and Verdigris are expected and intentional.
Stainless Steel 316	Mild detergent + soft cloth. Always wipe in grain direction. Never use HCl-based cleaners – causes corrosion and pitting. In coastal areas apply an appropriate metal protectant regularly.
Paint	Soft cloth + mild soapy water. Rinse and dry. Avoid all sharp objects, abrasives and chemical cleaners. Chips or scratches from physical impact are not covered under warranty.

Living & Organic Finishes: Brass, and Rustic finishes are unsealed surfaces designed to develop patina and verdigris naturally over time. This is not a defect. Finish warranty applies prior to installation only.

Warranty reminder: Failure to follow these care instructions may void your warranty. Finish damage caused by chemicals or abrasives is not covered. Installation must be by a licensed plumber.